**Ideation Phase**

**Empathize & Discover**

|  |  |
| --- | --- |
| Date | 26 June 2025 |
| Team ID | LTVIP2025TMID30089 |
| Project Name | EduTutor AI: Personalized Learning with Generative AI and LMS Integration |
| Maximum Marks | 4 Marks |

**Empathy Map Canvas EduTutor AI:**

**🟦 SAYS**

What the student/user verbally expresses:

* “I don’t understand this topic, even after watching videos.”
* “I need a simple explanation like a teacher would give.”
* “I wish I could practice more questions like in school.”

**🟦 THINKS**

What the user is thinking but might not say out loud:

* “Am I studying the right way?”
* “What if I fail the test because I missed something important?”
* “Other students probably have better help than I do.”

**🟦 DOES**

What actions or behaviors the student takes:

* Searches YouTube or websites for topics
* Uploads books or PDFs to extract questions
* Tries apps for grammar and test prep
* Attempts mock tests but gets no explanations

**🟦 FEELS**

What emotions the user experiences:

* Anxious and overwhelmed before exams
* Relieved when they finally understand a topic
* Disappointed by one-size-fits-all apps
* Excited when learning becomes personalized

**Example:**

Diagram

Description automatically generated

**Example: EduTutor AI**

